

TERMS AND CONDITIONS

AESTHETIC TRAINING COURSES

Booking and Payment

1. To secure a place in our courses, a non-refundable deposit of £150 is required, along with a completed Application Form. The remaining balance must be paid 4 weeks before the course start date. If you fail to submit an application form, Barbanente Aesthetic Academy reserves the right to cancel your booking, and the payment will not be returned.
2. If the balance is not paid by the due date and we cannot transfer the place to another delegate, the deposit will be forfeited. An administration fee of £100+VAT will apply for time spent transferring a place.
3. By booking a course with Barbanente Aesthetic Academy, you agree to these terms and conditions, and a specific date contract is established. The course is deemed to start upon receiving confirmation and/or course materials via e-learning or email.

Cancellations and Transfers

1. If you wish to cancel a reserved course, you must notify Barbanente Aesthetic Academy in writing or via email at least 4 weeks before the course start date. Extenuating circumstances, such as medical conditions (documented by a doctor's certificate), legal obligations, or verified travel issues, must be supported by evidence.
2. Late cancellations will result in the loss of the full payment.
3. Cancellations related to COVID-19 will require proof of a positive PCR test.
4. If a course or pathway is cancelled with proper notice and documentation, the deposit will not be refunded but may be transferred to another course date. An admin fee of £150+VAT will be charged for the transfer.
5. Once pre-course reading materials (e.g., e-learning content) are sent, the course is considered started, and no refund will be given. Transfers to another date are possible only with sufficient notice.
6. If a delegate fails to attend or cancels on the day of the course, up to 50% of the payment will be retained.

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Delegate Responsibilities

1. It is the delegate's responsibility to ensure that the course meets their needs. Barbanente Aesthetic Academy provides guidance but assumes no liability if course content does not meet individual expectations.
2. Delegates must complete all pre-course reading materials at least 3 days before the course start date. Failure to complete pre-course assessments may result in forfeiture of the course fee.
3. E-learning access is granted once the full course balance is paid and remains active **for 12 months. After 12 months, access can be extended for a fee of £35+VAT.**

Rescheduling and Refunds

1. Barbanente Aesthetic Academy reserves the right to reschedule or cancel a course due to unforeseen circumstances. If the rescheduled date is inconvenient, liability is limited to a refund of fees paid to date.
2. Barbanente Aesthetic Academy reserves the right to change the course venue and to decline applications.

Certification and Insurance

1. Certification will only be awarded once Barbanente Aesthetic Academy determines that the delegate can perform the treatment safely. Additional training sessions may be arranged at an extra cost if a delegate does not meet certification standards.
2. Upon course completion, delegates must secure their malpractice insurance. Information on insurance providers will be provided.

Additional Terms

1. Should any course materials, including certificates, be lost, a fee will apply for replacement. Replacement certificates are £45+VAT, lost manuals are £55+VAT, and e-learning platform access reinstatement is £10+VAT.
2. No course materials may be reused, distributed, or sold without prior permission from Barbanente Aesthetic Academy.
3. Any dietary requirements must be communicated at least one week before the course.

Complaints All complaints should be submitted in writing by emailing info@barbaneneclinic.co.uk.

The terms and conditions set out herein constitute the complete agreement between the delegate and Barbanente Aesthetic Academy and override all previous discussions or representations.